



ROI for Video Remote Interpreting

Video remote interpreting is a trend sweeping the interpreting industry and is becoming increasingly viable as new technology from vendors such as Soltrite enter the market. Our service provides high quality video yet operates over the internet and from computers that already exist.

There is no question that on demand video interpreting can do amazing things by bringing an interpreter to the scene in seconds versus the hours it can typically take by dispatching an in person interpreter.

In person interpreters are typically charged in 2-3 hour minimum time blocks at approximately \$35 per hour. Video Remote Interpretation (VRI) is typically charged by the minute at a much higher rate but with no minimum time.

The economy of using VRI for a portion of your interpretation needs is based on using less time than the 2-3 hour minimum for an in person interpretation. Following are a few typical examples of where video remote interpretation delivers a better service for less money!

A 15 minute need

Many times the actual need is only 15 minutes. However, the in person minimum is 2 hours.

Two hour minimum in person interpretation $\$35 \times 2$ = \$70

Versus

15 minutes $\times \$3$ per minute = \$45

A four hour hospital visit with a need for two 15 minute interpretation sessions.

There are situations where a patient is in the hospital for 4 hours or more but the need for actual interpretation is only two 15 minute periods during that time. With in person interpretation you must of course pay for the entire 4 hour period. With VRI you only pay for the time needed.

Four hour in person interpretation $4 \times \$35$ = \$140

Versus

15 minutes $\times 2 \times \$3$ per minute = \$90